

# INTRODUCTION

Many people like a deep clean of their home at a particular time of the year, sometimes it's associated with a cultural or religious belief, other times it's just because it's great to have a fresh, clean home. Call it whatever you like, Fenix offer a amazing Seasonal Clean to suit your needs and your budget.

We are proud of our track record in Seasonal Cleaning and we are here to provide and guide you towards the best cleaning service for your critically important home clean.

# **OPTIONAL INCLUSIONS**

The types of services that you could be included in your Seasonal Clean are limited only by your imagination. The following list covers most of the possibilities and the most popular are shown in green:

- Detailed general clean throughout your home
- Deep kitchen clean including your oven and stove top, even your fridge and microwave
- Deep bathroom(s) clean including toilet(s)
- ·Window clean inside and / or outside
- •Wall cleaning (spot cleaning or full washing)
- ·Mould cleaning and fogging
- ·Disinfection
- ·Fumigation
- **·Deodorising**
- ·Steam cleaning of carpets and rugs
- ·Steam cleaning of furniture
- ·Protection of steam cleaned carpets, rugs and furniture
- ·Deep steam cleaning of floor tiles and grout
- ·High-pressure cleaning of driveway, paths, paved areas, patio, alfresco, and walls
- ·Cleaning of glass swimming pool barriers and glass verandah barriers
- ·Rubbish removal and decluttering



#### **HOW IT WORKS**

There are four easy steps:

#### Step One

Contact Fenix by email to sales@fenixpropertysolutions.com.au and let us know, very briefly, what you would like to achieve.

### **Step Two**

Shortly thereafter, we will email back to you a small but important set of questions relating to the Seasonal Cleaning of your home, and, your preferred dates.

## **Step Three**

After receiving the response to your questionnaire, we will, usually in the same day, respond to you with a quote including a number of optional services. You can select/desetect any service as you choose and see the actual cost vary in real time. Once you've settled on your requirements, to lock it in, you simply approve the quote online.

#### **Step Four**

Once approved, we will schedule your job and ask for payment of a 50% deposit to secure the booking. We will be able to take the balance of payment on the day after the cleaning has been completed. From then, the rest is up to us.

# THE BENEFITS OF USING A FENIX SEASONAL CLEAN

The key benefits include:

- Our staff have been trained in all aspects of cleaning, so your job will be carried out efficiently with minimum disruption to you and your family.
- We have specialist personnel for specialist tasks such as steam cleaning of tile and grout, window cleaning, high-pressure cleaning as well as state-of-the-art equipment to make the outcome outstanding.
- ·We offer a one stop shop. You don't need to source and co-ordinate several different cleaning companies to get specialists in the various fields. Fenix staff are all experienced professionals.
- ·For those who sign-up for a weely, fortnightly (most popular) or a monthly regular residential service, we offer a 10% discount off your Seasonal Clean.
- ·Highly experienced and fully trained senior cleaners are prioritised to your work.
- ·All Seasonal Cleans are checked by a Fenix QA supervisor.

#### **FEES**

Available in a Fenix Proposal sent online.

