



WHAT IS MOULD?

The words mold (US), mould (UK) and fungi are interchangeable. Mould is a naturally occurring, living organism which plays a major role in the earth's ecosystem. These microscopic fungi exist at low levels almost everywhere; they are even in the air we breathe. The spores are too small to see without a microscope, they range from 2 to 20 µm.

IS MOULD DANGEROUS?

Mould is not something that you want growing in your house or commercial property as it can be a health risk. Each person will react individually, and those of a more sensitive nature can find themselves with nasal and sinus congestion, hay fever, sore throats and eyes, coughs, headaches, rashes, and other maladies.

WHAT CAUSES MOULD?

Whether it's on bathroom ceilings or in dark bedroom corners, mould is a tricky issue to deal with. Fungi need moisture to thrive, and most building materials and furnishings in our homes are the perfect place for mould. The key to addressing any mould problem is to identify the source of the moisture.

DO PEOPLE NEED TO LEAVE THE PREMISES DURING MOULD WORK (DUTY OF CARE)?

In most cases, there is no need to fully vacate the building when mould cleaning work is being undertaken. However, there are a couple of exceptions to this rule, namely, children less than two years old, people with compromised immune systems, people with lung conditions such as asthma or pneumonia, people with severe allergies, and people who have undergone recent surgery. It's best if such individuals leave the premises for the duration. Additionally, for all people, it is best to allow a couple of hours before returning to the treated areas.

WORN BY FENIX MOULD TECHNICIANS

To carry out a mould cleaning job including fogging, we expect our technicians to dress in full coveralls with a hood, a surgical mask and as double precaution, a full-face mask. They would also be protected by gloves and fully enclosed shoes.

2024

FENIX PROPERTY SOLUTIONS

MOULD CLEANING

You're not only buying professional services you're buying peace of mind.

WHAT IS THE FENIX APPROACH

We handle mould in residential properties and apartments, ensuring our technicians understand their duty of care and wear properly fitting PPE. They assess the situation and plan accordingly upon arrival. All visible mould is removed using a specialist treatment which kills mould and mildew and removes stains. The property is then fogged with a non-toxic solution, and it is recommended that the house be vacated for about two hours to ensure all mould spores are eradicated. We often provide and train tenants in using dehumidifiers to prevent mould recurrence. Our senior technician is certified in Mould Investigation and Remediation by the Australian College of Environmental Studies (ACES).

WHAT IS FOGGING?

When our technician carries out the process of fogging, it is the process by which our fogging product is misted into the air using a spray device. This ensures greater and more consistent coverage of the property. The mist is very similar to the steam created from a hot shower. The process is completely safe, and you do not need to worry about damage to furniture or electronics.



WHICH DEHUMIDIFIER IS BEST?

Fenix recommend the best all-round dehumidifier for your home is the desiccant rotor dehumidifier because it doesn't use cooling to extract the moisture. Their performance seems to be largely unaffected by the air temperature. In fact, tests have shown the desiccant rotor model performed to their rated water removal specs even in hot humid conditions.



WHAT IS THE COST INVOLVED?

Mould cleaning is not as straight forward as general cleaning. There are stricter requirements around training, duty of care, PPE, risk management and it almost always requires some aspect of working at heights. Accordingly, the price is set to match the requirements. Mould cleaning begins at **\$150+GST** for the most basic of jobs and increases depending on time taken, degree of difficulty, job location, etc.

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