



FENIX COMPANY INFORMATION

ABN

19 816 736 254

BANK ACCOUNT DETAILS

Fenix Property Solutions Pty Ltd AFT The Fenix Unit Trust TA Fenix

BSB: 063 199

Account No: 1048 2277

ADMINISTRATION ADDRESS

1 Lowe Place Warragul Vic 3820

OPERATIONS ADDRESS

25 Eden Avenue Heathmont Vic 3125

INSURANCE DETAILS



Public Liability \$10,000,0000

Policy No. 109RN21976COM

(Certificate Of Currency Available Upon Request)

SOCIAL MEDIA

Facebook: [@fenixpropertysolutions](https://www.facebook.com/fenixpropertysolutions)

Instagram: [#fenixpropertysolutions](https://www.instagram.com/fenixpropertysolutions)

Google Reviews: <https://g.page/r/CbiEmv9JR9s9KEAI/review>



FENIX COMPANY INTRODUCTION

ABOUT US

Please take a moment to allow us to introduce you to our business, Fenix Property Solutions or just Fenix. We provide many types of services, but we specialise in pre-sale cleaning, rental vacate cleaning, and, residential and office cleaning. In addition, we offer a number of specialist cleaning services.

BENEFITS OF USING FENIX

Highest Standard of Cleaning – All of our staff have been highly trained with the best cleaning equipment and techniques, and they take pride in the level of quality and attention to detail.

Highest Standard of Cleanliness All of our cleaners use the standard colour coding system to prevent cross contamination during cleaning. Cloths will be red, yellow, green or blue depending on the area being cleaned.

Reliability and Flexible Hours – We offer same day, overnight and weekend cleaning services to meet all customer needs.

Customer Satisfaction Guarantee – We are always happy to return, if a customer would like something re-cleaned. Our purpose is ensure our customers are satisfied and stress free. This is sometimes referred to as a Bond Back Guarantee.

Fully Insured Company – We have full public liability insurance, and all our team members have current police checks and are fully vaccinated for COVID.

Free Quotes – We offer free, detailed, itemised quotes, so our customers can choose only the items they want to include. Also, they are armed to compare our prices easily with those of our competitors.

Fully Trained Staff – Our staff are trained to deliver services to our high standards consistently using an inventory of approved equipment and cleaning products designed for efficiency, cost effectiveness and sustainability.

One-stop-shop – we provide all services required by our customers, no need for multiple contractors.



OUR SERVICES INCLUDE

REAL ESTATE SERVICES (FOR AGENTS AND PROPERTY MANAGERS AND THEIR CUSTOMERS)

- Presale clean
- Open for inspection clean
- Settlement clean
- Move-in clean
- Vacate (or end-of-lease) clean
- Rental inspection clean
- Work orders
- Time and materials
- Specialist services (see below)

RESIDENTIAL SERVICES (FOR GENERAL PUBLIC CUSTOMERS)

- Regular clean
- Regular special clean
- Seasonal clean
- Deep clean
- Move-in clean
- Oven, rangehood and stove deep clean
- Blind Cleaning
- Refrigerator clean
- Fireplace clean
- Time and materials
- Specialist services (see below)

COMMERCIAL SERVICES (FOR GENERAL BUSINESS CUSTOMERS)

- Regular clean
- Regular special clean
- Spring clean
- Deep clean
- Specialist services (see below)



SPECIALIST CLEANING SERVICES (for all customers)

Specialist Service	Used
High-pressure cleaning	SCUD AB40-GT 4000 psi professional pressure washer
Floor tile and grout cleaning	Agar Once Off Ulimite Tile Cleaner
Floor tile and grout scrubbing and/or buffing	i-scrub 30EM Pro orbital power scrubber
Window, high-window and solar panel cleaning	GO H2o PRO DI water fed pole and water treatment system
Carpet, curtain, upholstery and mattress steam cleaning	<ul style="list-style-type: none"> . Stormchaser-900-06 . Polivac Terminator 220psi . Steam vac 220
Sanitising and disinfection cleaning	
Sanitising and disinfection cleaning with fogging	Disinfection fogging machine 180K
Fumigation	Legend Brands Odor X Un-Duz-It Unleashed
Mould cleaning	<ul style="list-style-type: none"> . Agar Mould-X . Viraclean Disinfectant Hospital Grade . Disinfection fogging machine 180K
Rubbish removal and disposal	<ul style="list-style-type: none"> . Easy Mobile Skip . Single axel cage trailer
No-power jobs	GenTrax 3.5kW Pure sine wave inverter generator

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